

IN-PERSON & ONLINE CHESS PROGRAMS & CAMPS POLICIES

IN-PERSON CHESS PROGRAMS & CAMPS POLICIES

1. **No prorates. We do not prorate for any of our programs or camps fees.**
2. **AFTER-SCHOOL CANCELLATION Policy:**
 - BAC refunds if cancelled before first chess class of the term, \$15 processing fee applies.
 - After the First Chess class but Before the Second Chess Class, BAC refunds minus 1 class fee + \$15 processing fee.
 - No refunds, changes, or credits after the second chess class. No refunds/make ups for the missed after-school chess classes.
3. **CAMPS CANCELLATION policy:**
 - Cancellation/change within 24 H after the registration is *free of any charge: 14 days prior to camp's start rule applies. If requested to cancel within 14 days prior to camp's start, general cancellation rule applies.*
 - Change after 24 H of registration and up to the camp's start is \$25 flat fee.
 - Cancellation between 24H past registration and up to 7 days prior to the camp's start is subject to 75% refund, OR 100% Credit towards BAC's current camps. (No credits towards any future camps) or programs.
 - Cancellation, which is filed in writing less than 7 days before the camp's start date is subject to 50% refunds, till 9 pm the day prior to the camp's start.
 - **On or after the first camp date – no refund or credit. ***
***Sick Child Policy:** If a child gets sick before a during the camp BAC reserves the right to request an official doctor's note to consider a partial refund/prorate.
4. **CAMPS CHANGE REQUEST policy:**
 - Change Request received up to 7 days before the camp start date will be accommodated if availability permits, subject to **\$25 Change fee**;
 - Change Request received *less than 7 days* before the camp start date will be accommodated *only if availability permits, a \$25 Change Fee applies*;
 - Change request received On or After the first camp date: **We do not accept any change requests on or after the camp's start day.**
5. **CAMPS AND AFTER-SCHOOL CLASSES ARE NUT FREE Environment & NO FOOD SHARING Policy.**

We keep a nut free environment at all our classes, and we kindly ask every parent's support to help us with this. Please, do not send any food that contains nuts, and educate and remind your child(ren) to not share food with other kids.

Late Pick-up Policy (applicable for All In-Person Programs, Camps and Clubs):

The following late pick-up policy is enforced at all schools, camps, and clubs' sites:

0-10 mins: no extra charge

10-20 mins: \$20 extra charge

20-30 mins: \$40 extra charge

30-60 mins: \$80 extra charge

Please pick up your child on time. These fees go directly to the coach themselves for their time, BAC does not profit in any way from late fees.

ONLINE CHESS PROGRAMS & CAMPS POLICIES

1. **No prorates.**
2. **No refunds.**
3. **CANCELLATIONS:**
 - **We do not provide any refunds if you want to cancel your enrollment;**
 - Credit will be applicable to the future BAC camps/programs of the current season, if cancelled at least 3 days prior to the program, course, camp, club or team start;
 - No credits for the cancellations received 2 days or less prior to the start of any BAC Online program, course, camp, club or team can be considered.
4. **CHANGE REQUESTS:**
 - ***\$7 Change Fee*** is applicable to any change request – for online programs, if received at least 3 days prior to the program's/camp's/team's or club's start.
5. **MAKE UP for the missed ONLINE Chess class:** a student may be eligible for 1 make up class at **BAC Online Chess Club**. Please email the BAC Enrichment Team for the details: enrich@bayareachess.com