

IN-PERSON & ONLINE CHESS PROGRAMS & CAMPS POLICIES

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- 1. No prorates.**
- 2. AFTER-SCHOOL (only!) CANCELLATION Policy:**
 - Full refund if cancelled before first chess class of the term;
 - After the First Chess class but Before the Second Chess Class - Refund minus \$25 processing fee or the one class fee (max applies);
 - No refunds, changes, or credits after the second chess class. No refunds for the missed classes.
- 3. CAMPS CANCELLATION policy:**
 - Cancellation/change within 24 H after the registration is *free of any charge*.
 - Change after 24 H of registration and up to the camp's start is \$25 flat fee.
 - Cancellation between 24H past registration and up to 7 days prior to the camp's start is subject to 75% refund, OR 100% Credit towards BAC'S Summer Camps. Credit must be applied by July 31st or it will expire (credit can still be used for BAC's August Camps). No Credits to the August Camps.
 - Cancellation, which is filed in writing less than 7 days before the camp's start date - no refunds, 50% of the paid fees can be credited towards future camps, programs, or tournaments – to be used within the 3 months from the date the credit was issued or will expire.
 - On or After the first camp date - no refund or credit.
- 4. CAMPS Change request policy:**
 - Change Request received up to 7 days before the camp start date will be accommodated if availability permits, subject to **\$25 Change fee**;
 - Change Request received Less than 7 days before the camp start date will be accommodated only if availability permits, **a \$25 Change Fee applies**;
 - Change request received On or After the first camp date: NO change request can be accepted/accommodated on or after the camp's start day.
- 5. CAMPS AND AFTER-SCHOOL CLASSES ARE NUT FREE Environment & No Food sharing policy:** We keep a nut free environment at all of our classes, and we kindly ask every parent's support to help us with this. Please, do not send any food that contains nuts, and also educate and remind your child(ren) to not share food with other kids.
- 6. CAMPS Late Pick-Up Policy – Fees Apply. NO late Pick Up Option for ½ day Morning Camps!**

Late Pick-Up is an available option (fee applies) for the BAC's Full Day (9am-5pm) and Afternoon (1-5pm) camps ONLY. We do not offer such option for the morning camps (9am-1pm). As per BAC policy, we cannot leave the children at the camp sites unattended, by themselves. BAC Coaches and staff need to supervise them at all times. If a child, who attends the camp, gets picked up 10 minutes after the camp is over (or, if paid for, the late pick-up time is over – applicable for the Full Day and Afternoon camps ONLY), will be charged \$1 for each minute. We hope that this policy will not have to be enforced, so please be on time to pick up your child. Requests for refunds, changes, or cancellations for any activity from this provider should be sent to enrich@bayareachess.com

Late Pick-up Policy:

In the past we had a few parents who picked up their child late at the end of the class. Per our policy, as we cannot just leave the children at school sites by themselves (most school offices will *not* hold children from enrichment programs). Coaches need to always supervise them, so they could be late or force a cancellation at their next class by being delayed.

The following late pick-up policy is enforced at all schools:

0-10 mins: no extra charge

10-20 mins: \$20 extra charge

20-30 mins: \$40 extra charge

30-60 mins: \$80 extra charge

Please pick up your child on time. These fees go directly to the coach themselves for their time, BAC does not profit in any way from late fees.

ONLINE CHESS PROGRAMS & CAMPS POLICIES

1. **No prorates.**
2. **No refunds.**
3. **CANCELLATIONS:**
 - **We do not provide any refunds if you want to cancel your enrollment;**
 - Credit will be applicable to the future BAC camps/programs of the current season, if cancelled at least 3 days prior to the program, course, camp, club or team start;
 - No credits for the cancellations received 2 days or less prior to the start of any BAC Online program, course, camp, club or team can be considered.
4. **CHANGE REQUESTS:**
 - **\$7 Change Fee** is applicable to any change request – for online programs, if received at least 3 days prior to the program's/camp's/team's or club's start.
5. **MAKE UP for the missed ONLINE Chess class:** a student may be eligible for 1 make up class at **BAC Online Chess Club**. Please email the BAC Enrichment Team for the details: enrich@bavareachess.com

BayAreaChess has a right to refuse servi