

## **IN-PERSON & ONLINE CHESS PROGRAMS & CAMPS POLICIES**

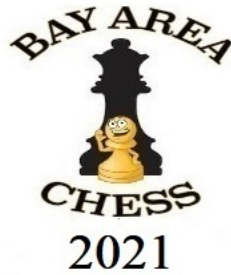
### **IN-PERSON CHESS PROGRAMS & CAMPS POLICIES**

- 1. No prorates.**
- 2. Cancellation policy:**
  - Up to 7 days before the camp start date - refund 75% of the paid fees;
  - Less than 7 days before the camp start date - no refunds, 50% of the paid fees will be credited towards future camps, programs or tournaments – to be used within the 6 months from the date the credit was issued;
  - On or After the first camp date - no refund or credit.
- 3. Change request policy:**
  - Change Request received Up to 7 days before the camp start date will be accommodated if availability permits;
  - Change Request received Less than 7 days before the camp start date will be accommodated if availability permits **WITH a \$25 Change Fee;**
  - Change request received On or After the first camp date: NO change request can be accepted and accommodated.

- 4. IMPORTANT NOTE: Late Pick-Up Policy – Fees Apply. NO late Pick Up Option for ½ day Morning Camps!**

**Late Pick-Up** is an available option (fee applies) for the BAC's Full Day (9am-5pm) and Afternoon (1-5pm) camps ONLY. We do not offer such option for the morning camps (9am-1pm).

As per BAC policy, we cannot leave the children at the camp sites unattended, by themselves. BAC Coaches and staff need to supervise them at all times. If a child, who attends the camp, gets picked up 10 minutes after the camp is over (or, if paid for, the late pick-up time is over – applicable for the Full Day and Afternoon camps ONLY), will be charged \$1 for each minute. We hope that this policy will not have to be enforced, so please be on time to pick up your child. Requests for refunds, changes, or cancellations for any activity from this provider should be sent to [enrich@bayareachess.com](mailto:enrich@bayareachess.com).



## **ONLINE CHESS PROGRAMS & CAMPS POLICIES**

1. No prorates.
2. No refunds.
3. **CANCELLATIONS:**
  - We do not provide any refunds if you want to cancel your enrollment;
  - Credit will be applicable to the future BAC camps/programs of the current season, if cancelled at least 3 days prior to the program, course, camp, club or team start;
  - No cancellations are considered if received 2 days or less prior to the start of any BAC Online program, course, camp, club or team.
4. **CHANGE REQUESTS:**
  - *\$7 Change Fee* is applicable to any change request.